



Cloud-Based Solutions

Tyler Delivers Your Data How You Want It, When You Want It

Empowering people who serve the public®



Why Cloud Computing?

Thousands of users rely on Tyler's cloud-based systems.

Cloud computing is the use of computing resources (hardware and software) that deliver a service over a network (typically the internet). Simply put, it is the choice for delivering your data and the software managing it.

Today, more than 6,000 public sector organizations use Tyler cloud-based solutions, with more than 125,000 users relying on Tyler cloud-based systems to access the software they need to perform their jobs.

Tyler hosts software applications and client data in secure, Tyler-owned data centers. Tyler deploys, configures, maintains, and updates the software applications and related data. All you need is a browser and reliable internet connection to access what you need, when you need it.

Making the Decision

You will find several benefits to choosing a cloud-based solution. Tyler has subscription-based pricing which lowers the cost of entry by eliminating large up-front fees and spreading costs over time.

Try our cloud-based SaaS (Software as a Service) vs. traditional on-premises installation cost comparison calculator at tylertech.com/SaaS-TOC



Why Choose Tyler?

Connectivity/Reliability/Availability

- We ensure connectivity through secure, fault-tolerant, enterprise-class data centers designed to provide the highest levels of availability.
- We work with clients to determine timing of upgrades and enhancements to avoid disruptions.
- We offer remote access to accommodate clients' alternative work schedules.

Security

- We minimize security risks by controlling user access and securing data.
- We provide certified and compliant data centers and security practices.

Scalability

- Tyler has more than 100 jurisdictions with fewer than 50,000 citizens.
- Tyler e-services serve more than 3.2 million people.
- Tyler can provide SaaS services to both large and small jurisdictions.

Data Ownership

- Clients own their data.

Predictable Cost

- We offer fixed, quarterly costs for term of contract — unique in the market place.
- We offer a sharing model that allows clients to use highly optimized servers with state-of-the-art redundancy at a fraction of the cost.

Disaster Recovery

- We move the burden of backups, restoring software, and data shifts from you to us.
- We include disaster recovery as a standard feature, not an add-on.



Who is Tyler?

We're the largest company in the United States solely dedicated to serving the public sector with integrated software and technology services.

- Founded in 1966 and based in Plano, Texas
- Publicly traded on NYSE (TYL)
- More than 15,000 clients in all 50 states, Canada, the Caribbean, the United Kingdom and other international localities
- 4,000+ employees in nearly 30 offices across the country
- Named by Forbes as one of "America's Best Small Companies" eight times

What Does Tyler Provide?

- Unparalleled industry knowledge and leadership
- Professional team of industry experts
- Feature-rich and function-rich solutions
- Long-term relationships with our clients
- Ongoing investment in product development
- Focused innovation to meet the changing needs of the industry

Tyler cloud-based systems empower you to deliver more services, more efficiently, to more citizens, at a lower, up-front cost.

Tyler began offering cloud-related services in 1999. Tyler took the best features and functionality of cloud computing to develop a cloud-based offering designed specifically for the unique needs of the public sector.



Today, we offer proven, cloud-based options for virtually all of our products, and we remain committed to offering the most effective and efficient software delivery methods to our clients, whether online or on site.

Your needs drive Tyler's IT architecture, not the other way around. We use a hybrid cloud infrastructure providing client access to software and data.

Tyler's Cloud-Based Offerings

State & Local Government Solutions

Appraisal & Tax

AES California™
iasWorld®
Munis®
Orion™

Courts & Justice

Incode®
Odyssey®
SoftCode™

ERP Financial

ExecuTime™
Incode®
Microsoft Dynamics® AX
Munis®
New World™

Planning, Permitting & Licensing

EnerGov™
Incode®
Munis®

Public Safety

Brazos™
Odyssey®
Incode™
Odyssey File & Serve™

Records & Documents

Tyler Drive™
Eagle™
Tyler Content Manager™

School Solutions

School Financials

Incode™
Infinite Visions®
Munis®

Student Management

Schoolmaster®
Tyler Pulse™
Tyler SIS™
Versatrans®
Traversa®

Tyler has been successfully providing cloud-based services to the public sector for more than 18 years.

Talk with one of Tyler's sales representatives to discuss the unique needs of your organization.



Software that thinks like you do.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2017, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and it has named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at tylertech.com.

800.646.2633 | info@tylertech.com | tylertech.com



Empowering people who serve the public®

