tyler alliance™

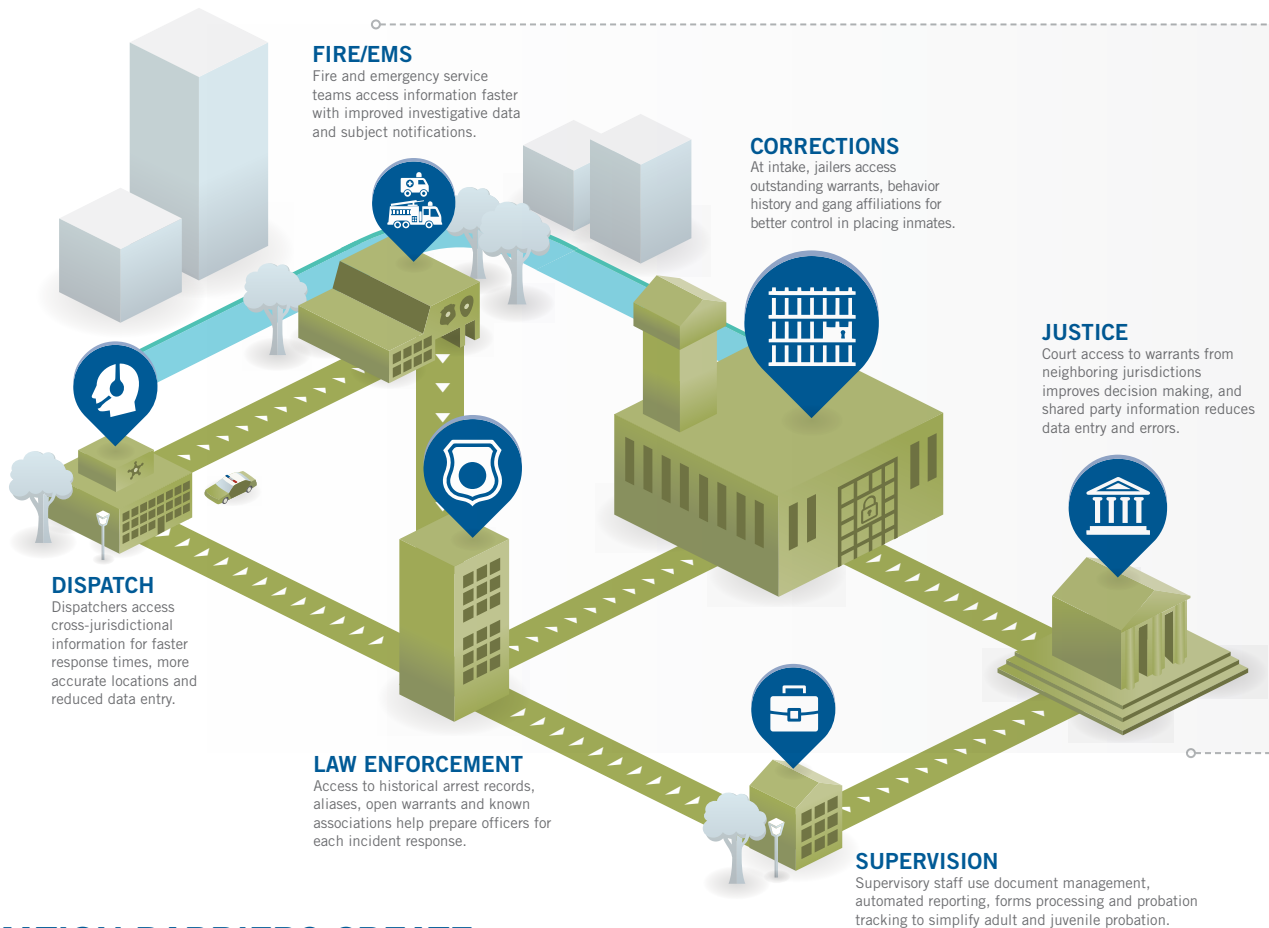## FROM **DISPATCH** THROUGH **DISPOSITION**™

**Tyler Alliance Leads the Way with
Integrated Criminal Justice
and Public Safety Solutions**

tyler
technologies

Empowering people who serve the public®

FIRE/EMS
Fire and emergency service teams access information faster with improved investigative data and subject notifications.

CORRECTIONS
At intake, jailers access outstanding warrants, behavior history and gang affiliations for better control in placing inmates.

JUSTICE
Court access to warrants from neighboring jurisdictions improves decision making, and shared party information reduces data entry and errors.

DISPATCH
Dispatchers access cross-jurisdictional information for faster response times, more accurate locations and reduced data entry.

LAW ENFORCEMENT
Access to historical arrest records, aliases, open warrants and known associations help prepare officers for each incident response.

SUPERVISION
Supervisory staff use document management, automated reporting, forms processing and probation tracking to simplify adult and juvenile probation.

INFORMATION BARRIERS CREATE INEFFICIENCIES IN PUBLIC SAFETY AND JUSTICE AGENCIES

In today's digital world, there's no excuse for the inability to share criminal justice information among departments, between agencies or across jurisdictions. However, sharing this information can be challenging. Information silos and obstacles create inefficiencies and can occasionally produce life-threatening events. Silos restrict the exchange of information, which often occurs on paper rather than in a digital format.

SOME OBSTACLES THAT ORGANIZATIONS FACE:

- **Lack of a common vision:** Agencies, organizations and vendors each have their own objectives and often don't share a common vision. They work on individual schedules without considering the wider impact of their decisions.

- **Lack of resources:** Organizations and agencies operate with a shortage of staff on a very limited budget. IT projects often require large investments up front, making it difficult to obtain and maintain needed long-term investments.

- **Technical diversity:** Organizations often use different and incompatible technology, making the integration of applications difficult.

BREAK INFORMATION BARRIERS AND EASILY SHARE INFORMATION WITH TYLER ALLIANCE

Imagine if government agencies could share the information they already have in a secure and efficient way. **Now they can with Tyler Alliance.**

Tyler Alliance helps organizations break down barriers to make information sharing across public safety and justice agencies easy and secure. Improved information sharing enhances decision making, increases safety, automates processes, saves time and reduces errors.

This sharing of criminal justice information across agencies enables staff to be more efficient and effective, no matter their role in the process. The impact is felt by dispatch operators, police officers, firefighters, paramedics, jailers, court clerks, trial judges, prosecutors, attorneys, correction staff and probation officers alike.

SHARED DATA CLOUD

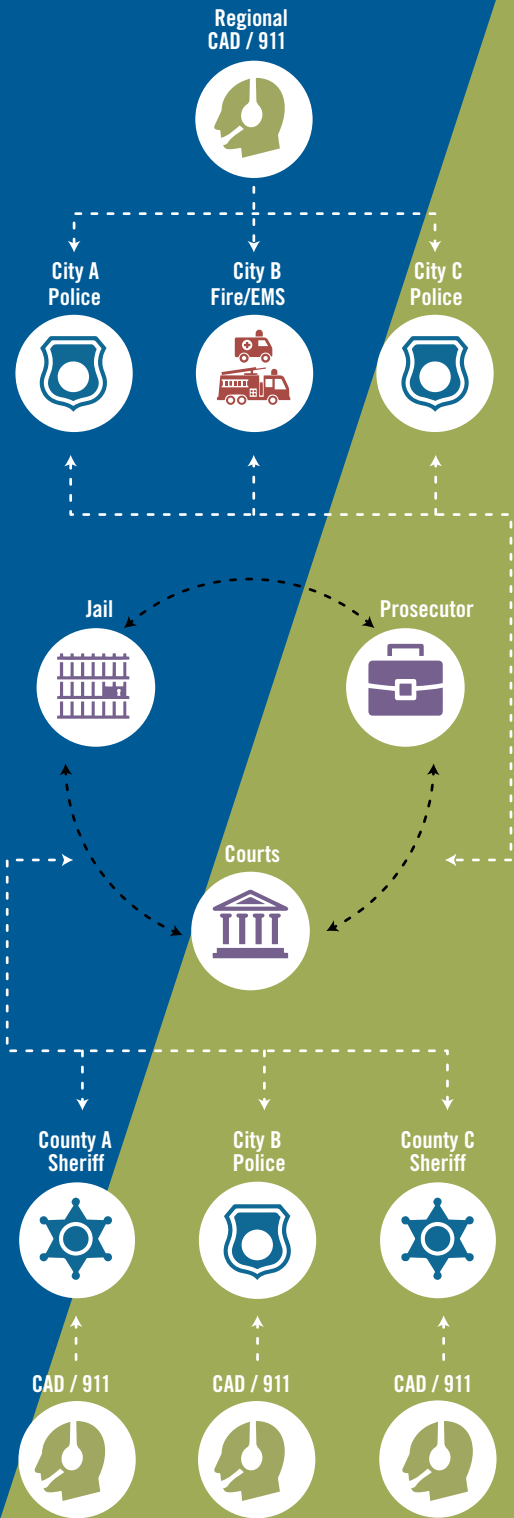**BEST-IN-CLASS PRODUCTS**

COMMON FOUNDATION

USER PORTALS & APPS

What is Tyler Alliance?

Tyler Alliance is a multi-agency, distributed platform that integrates public safety and criminal justice systems by connecting departments, agencies and jurisdictions.

Tyler Alliance is comprised of four basic components that create a truly integrated criminal justice system.

- **Shared data** – Tyler Alliance establishes connection points across multiple applications, securely enabling data sharing across jurisdictions, resulting in improved search capabilities, increased automation and reduced data entry.

- **Best-in-class products** – Each agency can select and configure any of Tyler's best-of-breed products that best suits their needs.

- **Common foundation** – Tyler products share a consistent technology foundation via a Universal Service Bus (USB) that seamlessly connects Tyler products, enabling them to operate more collaboratively and efficiently.

- **User portals and apps** – Consistency across Tyler applications makes it easier for staff and the public to use multiple solutions via the same login credentials and a uniform user interface.

Diagram (left)

Regional CAD / 911

→ **City A Police** · **City B Fire/EMS** · **City C Police**

Jail · **Prosecutor**

Courts

County A Sheriff · **City B Police** · **County C Sheriff**

CAD / 911 · **CAD / 911** · **CAD / 911**

TYLER ALLIANCE IN ACTION

Cities and towns frequently need to share information with each other and their county government. For example, a regional dispatch center may exchange information with the local law enforcement department, which then shares that information with the court. With Tyler Alliance, agencies within and across jurisdictions are connected securely and efficiently.

THE TYLER ALLIANCE ADVANTAGE

Tyler Alliance provides integrated criminal justice and public safety solutions that connect departments, agencies and jurisdictions better than any other solution in the market.

Some examples include:

- **Increased safety and better decisions for law enforcement:** An officer at a crime scene can quickly access suspect identification, historical arrest records, open warrants and gang affiliations from the record management system, empowering them to make better, faster decisions.

- **Improved security and efficiency for jailers:** Data from officers is automatically sent to the jail so suspects are pre-booked when they arrive. At intake, jailers can access warrants, behavior and gang affiliations to better control where subjects are placed.

- **Increased automation and efficiency for court clerks:** When a clerk creates a case file, critical information is already pre-populated and available from the jail and prosecutor.

- **More informed decisions for judges:** When a judge makes a decision on bail or case disposition, they can easily access real-time information about jail behavior, custody status and the latest warrants in neighboring jurisdictions.

- **Faster response and better information for dispatchers:** Dispatchers increase safety across jurisdictional boundaries with more accurate knowledge, historical data and improved situational awareness.

- **Saves time for prosecutors/attorneys:** Prosecutors and attorneys can make better decisions based on more detailed information — status updates, party data, hearing schedules, warrants and more.

TYLER ALLIANCE IMPACTS THE ENTIRE INTEGRATED CRIMINAL JUSTICE SYSTEM

Tyler Alliance allows public safety and justice agencies to protect the public and execute justice more effectively, more responsively and more transparently.

- Increased access to better information enhances decision making.

- Enhanced online experience for citizens means faster access to information and no wait times.

- Improved efficiency and better information creates a more efficient criminal justice system and safer communities for citizens and public safety staff.

75%

of the U.S. population live in jurisdictions using Tyler software

ONLY TYLER HAS THE VISION AND RESOURCES TO DELIVER

No other company provides integrated criminal justice and public safety solutions as completely as Tyler. Only Tyler has the vision, resources, domain expertise and passion to focus on the unique needs of each agency.

TYLER ALLIANCE FEATURES:

- **Best-in-class products** – Only Tyler has a complete portfolio of products that includes best-in-class solutions for each government entity.

- **Common foundation** – Only Tyler has developed a common technology foundation, including a Universal Service Bus, which connects products across agencies.

- **Financial and technical resources** – Only Tyler has the scale, expertise and commitment to make Tyler Alliance successful. Tyler invests more than $40 million annually to improve its products, and have nearly 3,800 staff dedicated to the public sector.

- **Proven success** – Only Tyler has a track record of thousands of successful criminal justice implementations across the country. In fact, 75 percent of the U.S. population live in jurisdictions using Tyler software.

Pins and shaded states represent clients using Tyler's criminal justice and public safety software solutions.

- Brazos™
- Incode® Court
- New World™
- Odyssey®
- Softcode™
- Incode® Public Safety

ABOUT TYLER TECHNOLOGIES, INC.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 14,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on their "Most Innovative Growth Companies" list, and it has also named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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Empowering people who serve the public®